Course Objectives:
(a) To make the participants acquaint themselves about the important concepts and issues, so as to improve their competences in the area of organizational behaviour.
(b) To help the participants develop as effective professional managers and leaders.
(c) To help the participants in developing analytical abilities.

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Unit I
Introduction to OB
- Concept and importance
- Complementing Intuition with systematic study
- Contributing disciplines to the OB field

Individual Behaviour
- Ability
- Biographical Characteristics
- Personality and personality determinants

Unit II
Perception
- Concept
- Factors influencing perception
- Perceptual errors

Values and Attitudes
- Importance of values
- Types of values
- Values across cultures
- Main components of attitudes
- Major job attitudes
- Measurement of employee attitudes
Unit III
Power and politics, Conflict and inter-group behavior
- Definition of Power and Politics
- Bases of Power
- The Dependency Postulate
- Power tactics
- Factors leading to political behavior
- Outcomes of organizational politics Conflicts
- Definition of Conflict
- The conflict process Inter-group behavior
- Types of groups

Cultural systems
- Concept
- Strong Versus Weak cultures
- Culture’s Functions
- Culture as a Liability
- Creating and Sustaining Culture

Unit IV
Stress Management
- Concept
- Understanding stress and its consequences
- Potential sources of stress
- Managing stress

Organization change and development
- Forces for change
- Planned change
- Factors for Resistance to change
- Overcoming Resistance to change
- Lewin’s Three step model of change
- Concept and various intervention strategies

Text Books:
1) Organisational Behaviour: By Robins & Sanghi, Pearson Education
2) Organisational Behaviour: By Kanka, S Chand.

Reference Book:
1) Organisational Behaviour: By Luthans, Tata McGraw-Hill.
2) Organisational Behaviour: By Margie Parikh, Rajen Gupta, Tata McGraw-Hill
3) Organisational Behaviour: By Neeraj Kumar, Himalaya
4) Organisational Behaviour: By S. S. Khanka, Vikas