

Seat No. : _____

MC-I-11

April-2007

Organizational Behaviour with Business Management (Optional)

Time : 3 Hours]

[Max. Marks : 100

Instruction : All questions carry equal marks.

1. Establish the relevance of Organizational Behaviour in the context of globalization in the Indian organizations.

OR

Explain the nature of OB as a field of knowledge and practice. Give one example where OB can help improve the performance of the organization.

2. Explain any **four** :

- (1) Work Motivation.
- (2) Social Perception.
- (3) Socialization.
- (4) Functions of Attitude.
- (5) 'Big Five' of personality.

3. Answer any **four** :

- (1) What are judgmental heuristics ? How do they affect decision making ?
- (2) Characteristics of effective feedback in communication.
- (3) Advantages and disadvantages of conflicts in organization.
- (4) Types of a person's power in the organization.
- (5) Good and Bad aspects of stress in work organization.

4. Answer any **two** :

- (1) What is Leadership ? Are leaders born or made ? What are the traits of charismatic leaders ?
- (2) Define Organization Development (OD). What are the key features of OD ?
- (3) What is informal organization ? What is 'Grapewine' ? Is gossip good for an organization ?

5. Explain any **two** :

- (1) National Culture and Organizational Culture.
- (2) Halo Effect and Stereotyping.
- (3) Groups and Teams.

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