

Seat No. : _____

BLS-06
April-2007
Library and Users – Theory
Paper – VIII - A

Time : 2 Hours]

[Max. Marks : 50

સૂચના : બધા પ્રશ્નો ફરજિયાત છે.

૧. સંશોધન ગ્રંથાલયના ઉપયોગકર્તાઓ જણાવો. તેમની માહિતી જરૂરિયાત રજૂ કરો. તમે તેમની માહિતી જરૂરિયાત કેવી રીતે સંતોષશો ? (૧૫)

અથવા

ગ્રંથાલય સર્વેક્ષણ એટલે શું ? તમારા અભ્યાસ દરમિયાન કરેલ સાર્વજનિક ગ્રંથાલય સર્વેક્ષણનો અહેવાલ લખો.

૨. ઉપયોગકર્તાના શિક્ષણની વ્યાખ્યા આપો. ઉપયોગકર્તાના શિક્ષણના ઘટકોની વિગતે ચર્ચા કરો. (૧૫)

અથવા

પ્રશ્નાવલિનો હેતુ, પ્રકાર અને સારી પ્રશ્નાવલિની લાક્ષણિકતાઓ સમજાવીને પ્રશ્નાવલિ પદ્ધતિના ફાયદા અને ગેરફાયદાની ચર્ચા કરો.

૩. અ. ટૂંકનોંધ લખો. (ગમે તે બે) (૧૦)

૧. ઓબઝર્વેશન ટેકનીક.
૨. ઉપયોગકર્તાનો સમય બચાવો.
૩. મુલાકાત પદ્ધતિ.
૪. ઉપભોક્તાની માહિતી જરૂરિયાત.

- બ. અંગ્રેજી વર્ઝન પ્રમાણે. (૧૦)

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Instruction : All questions are compulsory.

1. State the type of users in Research Library. Describe their information needs. How would you satisfy their information needs ? **(15)**

OR

What do you understand by library survey ? Write the report of the public library survey during your study.

2. Define User Education. Discuss in detail the component of user's education. **(15)**

OR

Explain the purpose, types & the characteristics of good questionnaire, discuss the merits and demerits of questionnaire technique.

3. A. Write short note on any **two** of the following : **(10)**

- (1) Observation technique.
- (2) Save the time of users.
- (3) Interview methods.
- (4) User's information need.

- B. Select and write correct answer from below given questions. **(10)**

1. The first step for planning of user education programme.
 - (a) Survey of user's requirement.
 - (b) Study of documents used by user.
 - (c) Identify users groups & assess their need.
 - (d) Select teaching methods.

2. The two types of observation methods are
- (a) Participants and Non-participants
 - (b) Group and individual
 - (c) Close and Open
 - (d) Direct and Indirect
3. Under Interview method the data is collected through _____ interview.
- (a) Structured and Unstructured.
 - (b) Direct and Indirect.
 - (c) Open and Close.
 - (d) None of the above.
4. User orientation, bibliographic instruction and training and the use of modern technical gadgets come under the category of
- (a) Methodology assessing users needs.
 - (b) Survey techniques.
 - (c) Professional ethics.
 - (d) User education programme.
5. The _____ are the biggest consumers of information :
- (a) Teachers.
 - (b) Students.
 - (c) Researcher.
 - (d) All the above.
6. Research is a creative work undertaken in order to increase the stock of _____
- (a) Knowledge or information.
 - (b) Data or Information.
 - (c) Knowledge or data.
 - (d) Branches of knowledge.

7. Literature search is essentially process of _____
- (a) Documentation service.
 - (b) Ready reference service.
 - (c) Information retrieval.
 - (d) Translation service.
8. Which one is the component of user education ?
- (a) Curriculum.
 - (b) User behaviour.
 - (c) Orientation.
 - (d) User study.
9. According to Melvin Voigt the Users approach to meet information requirement is
- (a) Seeking approach.
 - (b) Study approach.
 - (c) Current approach.
 - (d) Statistical approach.
10. The design of any user study project is contingent on a factor :
- (a) The objective of the study.
 - (b) The study of staff.
 - (c) To teach the uses about-resources.
 - (d) Observing user at his work.
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